
City Manager Update

FEBRUARY 2026

KEY DATES & EVENTS

FEBRUARY 14, 12:00PM

Welcome Back Blue Jays!

FEBRUARY 17, 5:00PM

Downtown Mardi Gras Parade
and Festival

FEBRUARY 21, 1:00PM

Toronto Blue Jays Spring
Training Opening Day

FEBRUARY 28, 10:00AM

Gulf Coast Festival:
Celebrating our Florida Hope
Spot

MARCH 12, 6:00PM

2026 State of the City



The Mayor, Vice Mayor, Commissioners plus City Manager Bramley, and Nicole Delfino attended legislative actions days in Tallahassee, FL to discuss Dunedin's legislative priorities with state representatives

ECONOMIC DEVELOPMENT



Downtown Project Updates in January

Mid-Town Parking Garage

- Staff presented the 3 RFQ consultants for approval at the January 22 Commission meeting

Skinner Blvd Road Project

- 12 of the 16 easements have been obtained from commercial property owners for utility undergrounding

Downtown Streetscape Paver Enhancements

- Construction is scheduled to begin in the Summer of 2026 on Main Street from the Pinellas Trail to Broadway

Main Street Exchange

- This project received approval at the LPA on 1/14. Residents can take a survey related to the project's purpose here:
<https://mzasdevelopment.com/mse/>

Community Redevelopment Agency (CRA)

- **March 4, 2026:** Next CRA advisory committee meeting
- **March 19, 2026:** Next CRA meeting

Special Events in December

- The annual Downtown Operation Twinkle Holiday Lamp Post Decorating Contest winners were announced at the 1/8 Commission meeting.
- Congrats Windlasses (#1 overall)

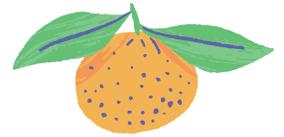
Flats on Main Street Affordable Housing

- Construction is scheduled to begin in the Spring of 2026.

Old City Hall Park

- At the 1/22 Commission meeting, supplier PRC was awarded a contract for the restroom phase of this project. At this same meeting, the Commission approved the naming of the park to "Grand Oak Park."

FINANCE



Accounting

- FY2025 Audit work scheduled for week 3/9-3/13 and 3/16-3/20.
- Continued work with Tetra Tech and FEMA for 2024 Hurricane storms, working on permanent project submissions for 100% complete projects.
- 1099's completed prior to 1/31/26.

BID, RFP & RFQ Status List

Recently Awarded: 1/22/26- Bid #25-2542- "Sanitary & Stormwater Sewer CIPP Lining Contract".

Recently Awarded: 1/22/26- ITB #25-2541- "N. Douglas Ave Drainage Improvements".

Recently Awarded: 1/08/26- ITB #25-2540- "Fishing Pier Replacement".

Active: RFP #26-2603- EOC Audio-Visual Equipment Upgrade Project. Proposals are due 2/4/26.

Under Evaluation: RFQ #25-2532 Mid Town Parking Garage Project. Bids are due on 10/8/25. The City Commission accepted the three statements of qualifications from short-listed forms on 1/22/26. The accompanying RFP has not been requested or evaluated.

Under Evaluation: RFP #25-2535 Loan/Grant Administration and Compliance Services. Bids are due 12/10/25.

Under Evaluation: ITB #25-2545 FY 2026 Mill and Overlay on Various Street Locations in Dunedin. Bids are due 1/27/26.

Under Development: Re-roofing Project (Fleet, Fleet PCSO and Solid Waste)

Under Development: Recyclables Collection, Processing and Marketing Services

Rejected: N/A

CRF – Capital Recovery Fee (reclaimed water)

- 0 New CRF Loans | 0 Payoffs | Paid at install: \$0.00

Budget Updates

Prepared preliminary carryforward reports and met with departments to review

Opened FY 2026 ClearGov capital budgeting on 1/13 for departments to enter CIP and BPI requests

Assisted departments with various budget inquiries and adjustment

HR & RISK MANAGEMENT

Applications received in Jan: 329 | Total vacancies: 35 (full & part-time) | Candidates selected: 9

Ongoing or Open-until-filled positions	<ul style="list-style-type: none"> • Recreation Leader, Lifeguard, Cart Range Attendant & Firefighter/Paramedic are ongoing
Positions under review or in interview process	<ul style="list-style-type: none"> • Building Inspector, Senior Administrative Assistant City Clerk, Deputy City Clerk, Receptionist City Hall, CCTV Truck Operator, Sanitation Associate, & Marketing Coordinator are under review • Rec Leader II MLK, Recreation Leader III BASP, Utility Billing Technician & Public Services Maintenance Associate I are in interview process
Candidate has been selected for position	<ul style="list-style-type: none"> • Wastewater Service Worker (1 opening), Water Plant Shift Supervisor, Budget/Financial Analyst, Firefighter, Craftworker I (2 openings), Fire Inspector, Wastewater Plant Mechanic, & Technical Support Coordinator

New Hires: Michelle Curtis – HR/Risk Management Technician; Ryan Kimbrough – Firefighter/EMT; Thymuel Griffin – Craftworker I; Amanda Eichner – Accountant/Financial Analyst; Drew Jackson – Recreation Leader II; James Comoletti – Librarian; Brooks Couch – Park Attendant; Bruce Meader – Cart Range Attendant

Promotions: Jennifer Stockard – Senior Administrative Assistant Water; Brian Antonian – Utilities Operations Division Manager

Self-Insured Medical Claims Experience

- Total Paid Medical & Pharmacy claims for January were \$727,591.44, which is 29.70% more than December’s totals. The average weekly claims for January were \$145,518.29.

Family Medical Leave Act (FMLA)

YTD Number of Employees with approved/pending FMLA: 12 (Regular – 6, Intermittent – 6, Pending - 0). Number of new requests in January: 1

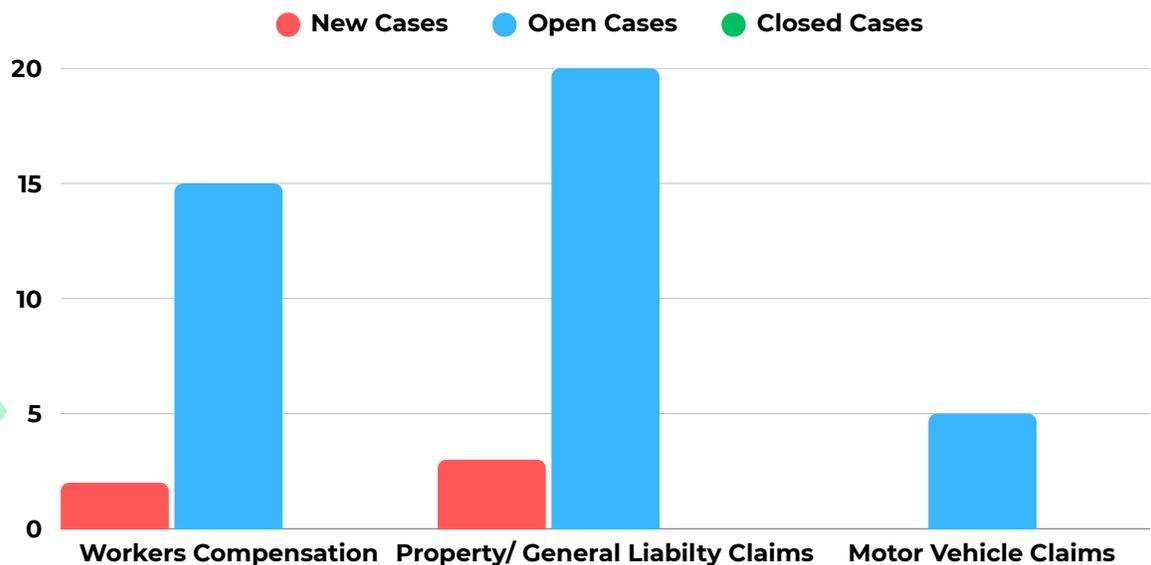
Employees Currently Working Modified Duty, Non-WC & DROP (Deferred Retirement)

- Number of employees currently working on a modified schedule (some restrictions): 5
- Number of employees in DROP: 12
- Number of employees who entered DROP during January: 0

Days since last reported work injury:
21

Number of disciplinary actions this month: **1**

Risk Management & Safety Case Overview



INFORMATION TECHNOLOGY

Completed Projects in January

Voice & Data Cabling

- Upgraded voice and data cabling was installed in several city buildings for better performance and connectivity. Those buildings included the Nature Center, Parks Storage Facility and the Highlander Pool Building.
- Project Completion Date: 01/31/2026

Mandatory Cybersecurity Training (state-mandated) Phase 1

- Florida Statute 282.3185 requires that all municipal employees, including elected officials, attend cybersecurity training
- Training was provided free of charge by the of the University of South Florida and performed by USF Professor Clinton Daniel.
- Of 420 employed staff, all except the variable-on-demand (VODs) employees attended the in-person training sessions and successfully passed the cybersecurity written exams. attended and passed the course.

Projects in Progress in Janaury

Fiber Optics Cabling Projects

- The Wastewater Plant's new electrical upgrade project requires the city-owned fiber optics cabling to be relocated. IT Staff are working with a local cabling vendor to relocate the cabling. This fiber cable project may require a brief period of network downtime during the switch over to the new cabling.
- Due to scheduling conflicts, the fiber cable relocation will occur in early February 2026.

Telephone Line Migration

- Telco carriers are deactivating the Centrex phone lines infrastructure as of March 31, 2026. The city must upgrade those Centrex telephone lines to a VOIP system. IT staff are working with the local carrier to port the numbers and installation of the necessary equipment in to fifteen city buildings

City Hall Broadcast Control Room Cabling Upgrades

- The broadcast control room at City Hall will receive new wall-mounted monitors and cabling to provide more efficient monitoring of the live meeting broadcasts and for the AV contractor to better manage the meeting operations in the Chambers.
- This project is scheduled for February 2026

PARKS AND RECREATION

Projects in Progress

- **Gladys E. Douglas Preserve Phase 2** design work continues
- **Draft Marina Master Plan** updates initiated through the project consultant to account for storm recovery repairs. Updates will include a revised phasing plan and refreshed cost projections. The draft will be presented to the City Commission and public for future consideration.
- **Highlander Aquatic Complex** is at 60% design completion

Completed Special Events

- Arts & Craft Festival Downtown on Saturday, January 3 and Sunday, January 4
- Art in the Park in Pioneer Park on Sunday, January 11
- Visit St. Pete-Clearwater social media video highlighting a professional golfer, former Tampa Bay Bucs player - TD Ballpark - Friday, January 9
- Dunedin International Films Festival - DIFF - January 22 - January 25 at various private businesses in Dunedin (*see right*)
- Ladies of Lager @ Dunedin Causeway, Saturday, January 3
- Salty Soul @ Dunedin Causeway, Saturday, January 31

Personnel

- Drew Jackson hired as Rec Leader II, Hale Activity Center

PARKS DIVISION

- Downed dead trees in Hammock Park (*see right*)
- Mulched Achieva Dog Park
- Prepared MLK Jr Center for Unity Breakfast and March
- Supplied Hale Center with tables for Senior Expo
- Supplied Library with tables for Library Book Sale
- Securing Arbor Day Tree Giveaway Orders and Requisitions
- Updating Tree Signs for Tree Giveaway
- Hosted the first of 14 scheduled NSA Softball tournaments from 1/31 to 2/1.
- Re-opened all 4 fields at Jerry Lake after the 2+ week shutdown for annual rye seed application.
- With coordination from the GDLL President, identified green space and established a practice field for the t-ball age group to address field needs.
- Repaired chain link fencing at Fisher Little League complex
- Performed monthly Park/Parking lot and Playground checks and made all necessary repairs, including new sign at Community Center Playground
- Hosted DEEP Week# 2 Training - Parks Facility - 1/22



RECREATION DIVISION

- **Jan 14:** Casino Themed Monthly Luncheon at Hale Center *(see below)*
- **Jan 18:** MLK Jr Celebration: Unity Breakfast and Diversity March
- **Jan 8:** MLK Staff/Shiloh Bible Church accepted the proclamation “Dunedin Celebrates Diversity 2026”
- **Jan 23:** Senior Expo at Hale Center
- **Jan 28:** Tampa Bay Downs Trip via Hale Center
- **Free Lectures at Hale Center:**
 - Online MyChart
 - Virtual Museum Tours at Hale Center



DUNEDIN GOLF CLUB

- Number of current members: **275**
- Number of names on waiting list: **228**
- Rounds of golf played in January: **3,972**
- Average Rounds per day: **128.1**
- Number of players on peak day: **203**
- The Dunedin Golf Club received Honorable Mention in the Best Restoration category among all golf courses from 2025

DUNEDIN MARINA

- A contract has been awarded for the demolition of the old pier and construction of a new pier, day docks and emergency docks at the Dunedin Marina.
 - The City Commission approved the award to On-Point Contracting Company, LLC at its January 8 meeting.
 - Demolition is expected to begin in March, with construction expected to begin once permits are received from Army Corps of Engineers.
- Construction on the eastern bulkhead has progressed and is approaching Dock B.
 - Service to the dock will be shut down until construction has moved beyond the dock entrance

COMMUNITY DEVELOPMENT

Code Compliance Division

- Code compliance fines and fees collected: **\$0**
- Voluntary compliance rate: 92%
- Lien searches, lien releases and records requests: 12

Planning Division

- **January 8, 2026:** City Commission approved first reading of ordinance 25-11, Amending Chapter 105, Section 28.4 of the Land Development Code regarding the Sustainability Matrix and Sustainable Development Scorecard.
- **January 8, 2026:** City Commission approved Application DR-2025-0004, First Hearing of Design Review Approval for the development of a 2-story, 21-unit residential vacation home project called Azul Ave Vacation Homes at 1380 Pinehurst Rd.
- **January 14, 2026:** LPA recommended approval of Application DR-2025-0002 - Request for Design Review Approval for the development of a new project called Main Street Exchange, consisting of a three- and four-story mixed-use building comprising an 89-room boutique hotel, marketplace, theater, food hall, restaurants, social establishments, retail spaces, and a parking garage on a 1.78-acre parcel located at 830 Douglas Ave.
- **January 14, 2026:** LPA recommended approval Application DR-2025-0003, Request for Design Review Approval for the development of a new 4-story (3 stories over ground floor parking) multifamily residential building with 5 dwelling units total on a 0.21-acre vacant parcel located on Skinner Blvd.
- **January 22, 2026:** City Commission approved Land Use Plan Amendment and Rezoning request for the property at 1050 Main Street, including Second Reading of ord. 25-08, Land Use Plan Amendment from Retail & Services (R&S) to Residential Low Medium (RLM), and Second Reading of ord. 25-09, Rezoning Form-Based Medium (FX-M) to Mobile Home (MH).

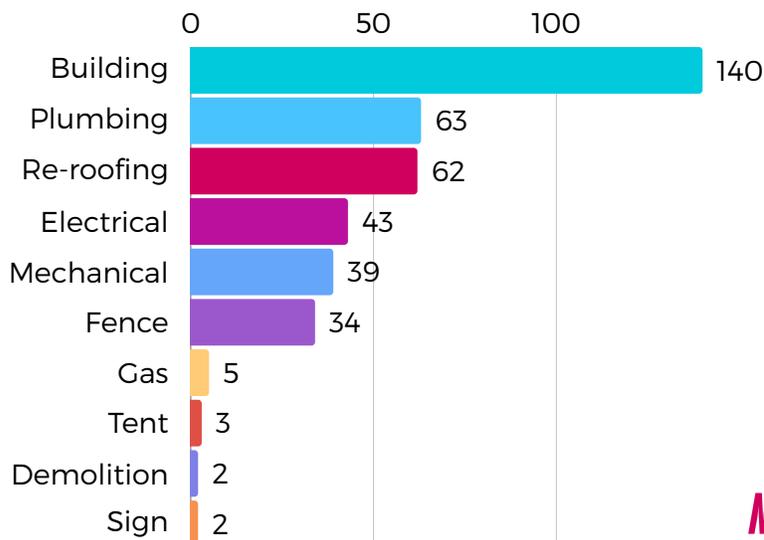
Zoning Division

- Zoning and Land Use Inquiries: 130
- Short-Term Vacation Rental / Transient Use Inquiries: 6
- Zoning Verification Letters: 0
- Address Changes / Assignments: 4
- Permit plans reviewed: 121

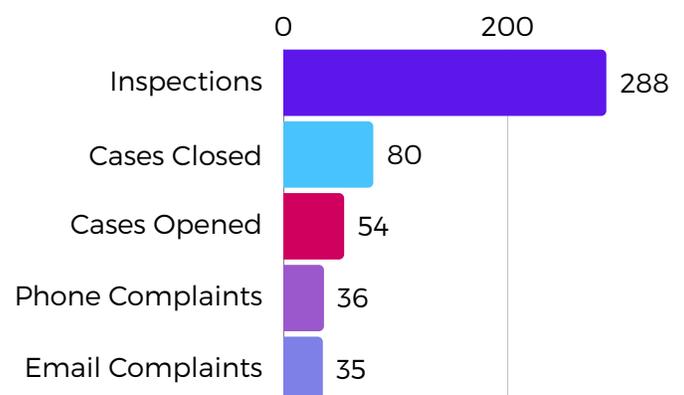
Building Division

- Total permits issued: 393
- Building plans reviewed: 267
- Total inspections: 966
- Total fees collected: **\$106,278**
- Total value of construction: **\$9,434,673**

PERMITS ISSUED BY TYPE



CODE COMPLIANCE STATISTICS



Next Code Compliance Board Meeting: 3/3/2026

LIBRARY

Completed Projects & Events

- Interior Painting Project completed
- All staff meeting
- Martin Luther King Jr. Essay Contest
- Visited schools for Literacy Week
- Fire Department Mural completed (*see below*)

Projects & Events in Progress

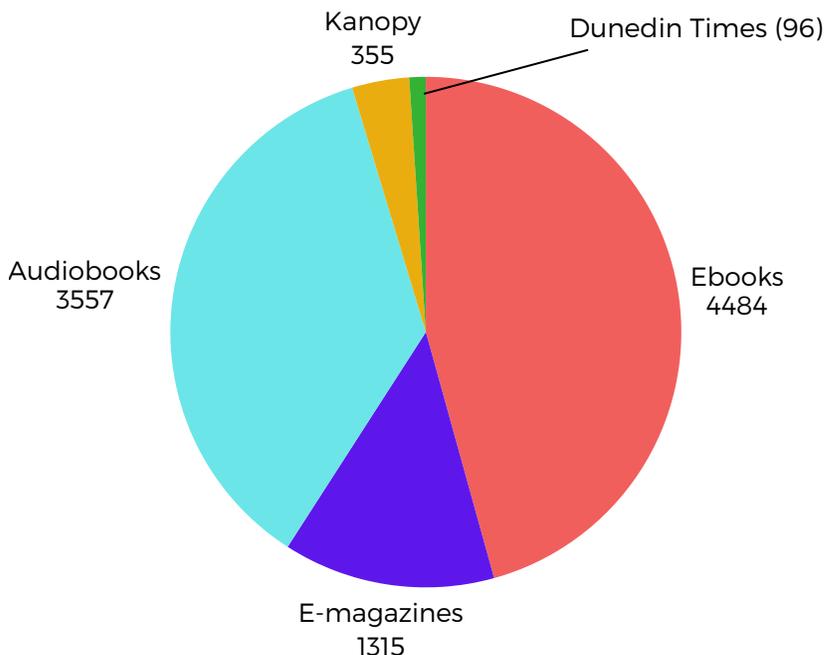
- Setting up for Friends of the Library book sale
- Robofest planning
- Lighting Project for Library
- Carpet for Main Library area

IN JANUARY 2026, LIBRARY PATRONS DONATED 400+ POUNDS TO DUNEDIN CARES

*Vision Statement:
Igniting the Community with Knowledge
and Experiences*

Total Transactions	37,574
Total Visitors	13,441
Computer Usage (minutes)	1,258
Wi-Fi Users	3,614
Youth, Teen & Adult Programs	82
Youth, Teen & Adult Attendance	2,203
New Library Card Holders	165
Wifi hotspots checked out	28
Museum Passes checked out	105
Adult Volunteer Hours	73
Youth Volunteer Hours	102.5
Seed Packets Checked-Out	147
Items Received in Transit	7,723
Study Room Usage	203

ONLINE USAGE



Next Library Advisory Committee Meeting: 2/23/2026

PUBLIC WORKS

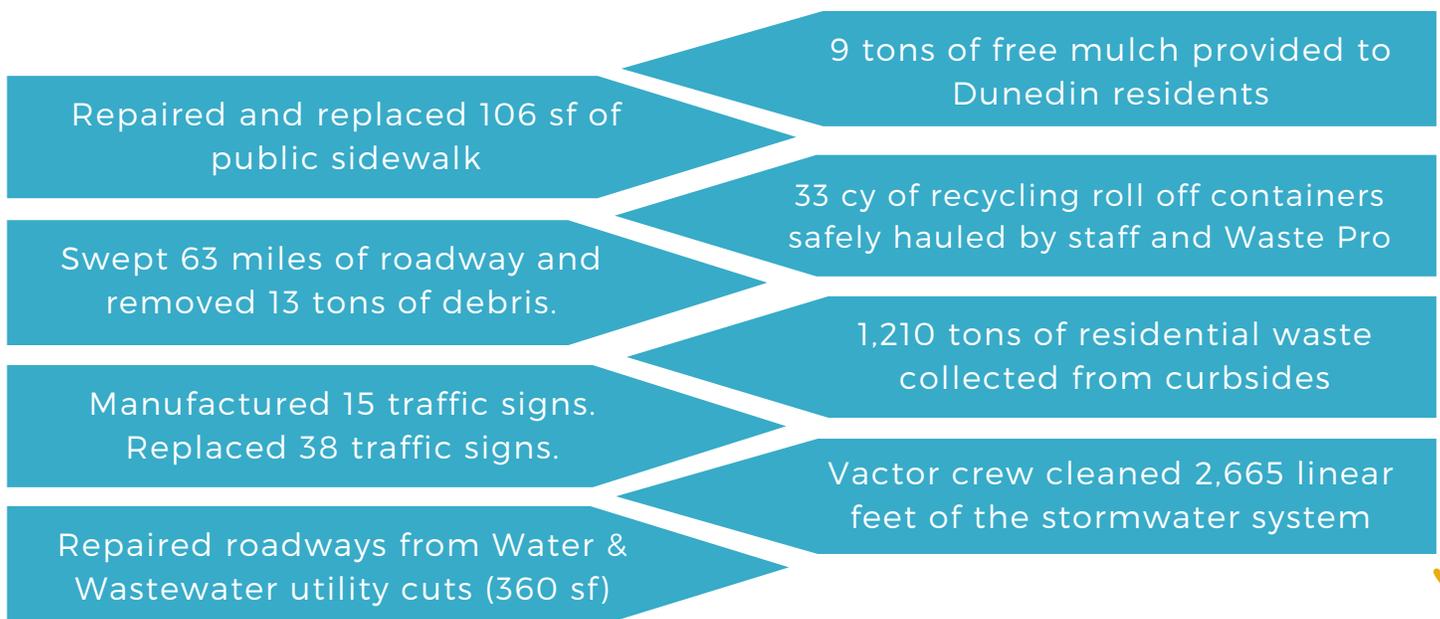
Operations

- Fire Station 60 (FS60) was selected for the pilot food waste collection program due to similarity of the 24-hour operations and residential waste. The pilot officially launched on January 13th. The program includes weekly collection of compostable waste to assess the feasibility of residential pickup on a controlled scale. As of Feb 5, 2026, 127 lbs. of food waste has been diverted from the traditional waste stream to compostable materials.
- ShredFest 2026 was a great success! City staff, Achieva staff, and Dunedin High School ROTC volunteers worked together to assist approximately 1,300 vehicles dropping off paper items for shredding. Implemented Hazardous Waste Checkpoint within the event flow, to improve ensuring those materials were safely diverted before reaching the shredding truck.
- The interior of the Dunedin Library was painted by contract with daily support from Facility Services.
- MLK Recreation Center Gym lighting was replaced with energy efficient LED fixtures. Several compliments were received from Citizens using the center.
- MS4 annual report reviewed with the City Manager and submitted it to the Florida Department of Environmental Protection on January 24, 2026.
- Conducted four (4) illicit discharge educational sessions and responded to two (2) spills.
- Organized Chemical Spill Response training for twenty (20) City employees.

Efficiency Recommendation Implementation

- Update regarding implementation of efficiency recommendations for Public Works will be provided to Commission March 3, 2026.
 - Ongoing policies and workflows are being revised and improved
 - Routinely accounting for all time and work in PW with associated costs in system
 - Implementing proactive scheduling processes with field staff

SUMMARY OF QUANTIFIABLE ACTIVITIES



ENGINEERING

Completed Projects in January

- None

Roadway, Drainage, and Interdepartmental Project Updates

FY26 Milling and Paving

- Bid Opening held on January 27th

Ranchwood & Hitching Post Watermain

- Watermain construction is 95% complete
- Landscaping installation/irrigation repair is in progress

N Douglas Drainage Improvements

- Awarded Bid #25-2541 to Stage Door II, LLC of Apopka, FL in the amount of \$193,502.10 Agenda item 2.c at the January 22, 2026 City Commission Meeting.

Marina Fishing Pier Replacement

- Awarded Bid #25-2540 to On-Point Contracting Company, LLC in the amount of \$1,742,991.45 Agenda item 3.c at the January 8, 2026 City Commission Meeting.

Utility Project Updates

WWTP Electrical

- Construction scheduled to begin February 2, 2026

WWTP Deep Bed Denitrification Filter Rehab

- Pre-construction meeting scheduled for February 5, 2026

WTP New Windows and Doors

- Pre-construction meeting held with contractor in January, obtaining permits

WWTP SCADA System Upgrades

- The contractor delivered SCADA panels.
- On-site work is scheduled to begin in early February.

New Production Well

- Reviewing 60% design plans

Virginia St Water Main Replacement

- Final water main tie-ins are complete. Restoration is in progress

Cured-in-Place-Pipe (CIPP Lining for Sanitary Sewer and Stormwater Pipes

- Award of Bid #25-2542 a multi-year Stormwater and Sanitary Sewer Cured-in-Place-Pipe (CIPP) Lining, to Vortex Services, LLC Agenda item 3.d at the January 22, 2026 City Commission Meeting.

Lift Station 32 Rebuild

- Duke Energy installing new point-of-service to lift station las week of January. Once Duke has completed their installation, will commence start-up of lift station.

UTILITIES

WWTP Maintenance and Repairs

- Keller engineering re-piped the South alum tank fill line with stainless steel pipe/valve.
- Outside contractor, Gardner Denver on site working on all five blower leak issues.
- Outside contractor, Advanced films on-site tinted all Admin. Building windows.
- Maintenance installed new fresh air intake fan fac#7 building roof top.
- Maintenance hung "No Trespassing" signs at Curlew, Belcher and Jerry Lake reuse pump sites.

Compliance:

- December 2025 Discharge Monitoring Report was submitted to FDEP. No issues.

Activity	# completed
Manhole Repair	0
Clean-out Installs	13
Lateral Repairs	6
Lateral Liners	3
Main Line Repairs	2
Citizen Blockage Calls	24
Sunshine 811 Locate Tickets	375
Linear Feet Cleaned (Vac truck)	11,427 LF
Linear Feet Televised (TV truck)	5,722 LF 32 setup



WWTP FLOWS

Influent Average Daily Flow	3.632M gal
Influent Monthly total Flow	112.587M gal
Reclaimed Water Avg Daily Flow	2.969M gal
Reclaimed Water Monthly Flow	92.036M gal
Final Effluent Avg Daily Flow	0.663M gal
Final Effluent Monthly total Flow	20.550M gal



WATER PRODUCTION

Average Daily Potable Flow	3.28M gal
Monthly Potable Water Prod	97.25M gal
Annual YTD Potable Flow	97.25M gal
January 2026 rainfall	0.74 in
YTD rainfall	0.74in

Water Production

- 2026 Annual Entry to Distribution samples were taken and analyzed, meeting all federal and state regulatory requirements.
- Daily Monitoring Report (DMR) system was deployed to enhance data integrity & accuracy.
- Maintenance work order system was introduced to enhance operational efficiency & infrastructure reliability.

Water Distribution

- Residential Backflow Program 0% progress, 0 tested, 0 new, 0 repaired and 0 replaced.
- Commercial Backflow Program 5 % progress, 300 tested, 0 new, 0 repaired and 11 replaced.
- Reclaimed Backflow Program 2% progress and 53 tested.
- Large Meter Program 0% progress, 0 tested, 0 new, 1 repaired, and 0 replaced.
- Reclaimed Valve Program 0, tested, 0 new, 1 repaired and 0 replaced.
- Potable Valve Program 24 tested, 0 new, 0 repaired and 1 replaced.
- Hydrant Program 10 tested, 0 new, 2repaired, 0 replaced and 20 painted.
- The Line Locate Program has located 328 Sunshine 811 locate tickets for January.

Wellfield

- Well #5 is scheduled for motor replacement.
- Well #29 scheduled for motor and pump replacement.

FIRE RESCUE

Fire Prevention Completed Projects

- 422 Wood St. – Auxiliary Bldg.

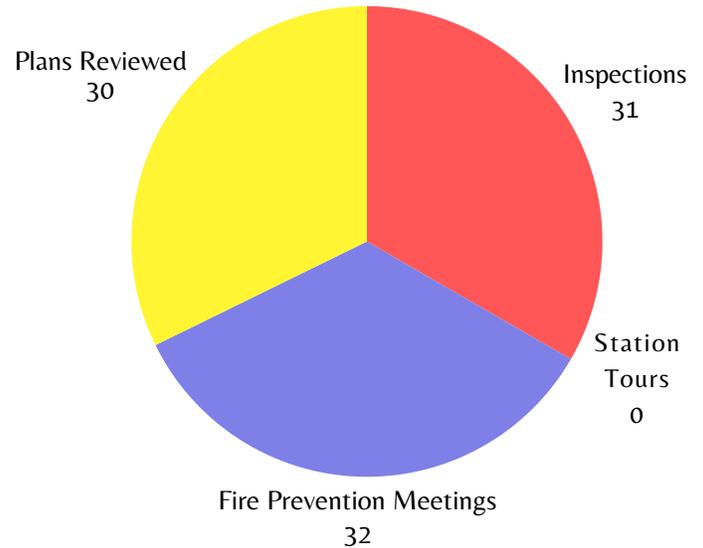
Fire Prevention Current Projects

- 12 projects including new construction commercial, new construction condo, new mixed use, storage building, restaurant, and new build-out

Training and Safety Division

- District Chief Rodriguez continues to support the training division on a temporary assignment
- Attended N. Pinellas County Training Group meeting
- Compiled year end training reports for ISO
- Assisted East Lake Fire Rescue with a promotional assessment center
- Participated in the countywide High Rise Training Drill

FIRE PREVENTION STAFF ACTIVITIES



A SHIFT COMPLETED 156 HOURS
B SHIFT COMPLETED 454 HOURS
C SHIFT COMPLETED 504 HOURS

1,114 TOTAL TRAINING HOURS COMPLETED 

Operations Division

- Crews responded to 871 incidents during the month of January
- **Significant Incident – Water Rescue** Firefighters successfully conducted a water rescue operation under hazardous conditions, demonstrating strong inter-unit coordination, technical proficiency, and a continued commitment to protecting life in high-risk environments.
- 15 individuals became VMR (Vehicle Machine Rescue) Certified

STRATEGIC PLANNING & SUSTAINABILITY

Strategic Planning

- Continued Strategic Plan review with departments to prioritize and streamline initiatives.
- 2nd Annual Dunedin Employee Education Program (DEEP) kicked off 1/15 with 19 participants. Session 1 (1/15) Admin; Session 2 (1/22) Park Ops and Blue Jays; Session 3 (1/29) EOC & Fire.

Legislative Advocacy

- Mayor, City Manager and staff met with US Representative Luna's office on January 13.
- Florida Legislative Session began January 13, 2026.
- Tracking filed bills for impacts to the City and Residents during Legislative Session.
- Attended monthly Suncoast League of Cities event on January 16.
- Traveled to Tallahassee for Florida League of Cities Legislative Action Days (*see next page*)

Community & Staff Impact

- Presented Business Survey Action Plan to Commission on January 6, 2026.
- Beginning planning for State of the City Event - to be held March 12.
- Refining Citizen Survey with staff for publication in February. Set up project page & presenting survey preview to Commission February 3.
- Held Quarterly Business, Resident, City (BRC) meeting on January 21 - selected new members via application process. Topics included: Marina, Signage, Ped/Bike Safety.

Grant Development

- Awarded FCCMA \$10,000 'Next Gen' summer internship grant.
- Applied for and awarded FDEP Garbage Truck Replacement Grant in the amount of \$520,000.00 to provide for reimbursement of 2 truck replacement purchases.
- Submitted quarterly reports to Florida Department of Environmental Protection for Marina Grant and Gabion Repair Grant due 1/16/26.
- RFP for Grant/Loan Administration reviewed by Committee January 23.
- Responded to multiple Requests for Information (RFI) on HMGP Funding Applications for Wastewater Admin Building retrofit, Lift Station #8 Rebuild, and Gabion Construction.

Sustainability

- Presented Sustainability Matrix and Sustainable Development Scorecard proposed Ordinance 25-11 to City Commission for First Reading on January 8, 2026. This is a proposed Land Development Code update for the Desing Review process. City Commission voted unanimously to approve First Reading.
- Upcoming events:
 - Gulf Coast Fest - Celebrating Our Florida Hope Spot. Ocean conservation and family-fun event to be held February 28th from 10:00 AM - 2:00 PM
 - Weaver Park Living Shoreline Public Workshop - March 3rd 6:00 - 7:30 PM at City Hall

Solar energy production for January 2026:

City Hall: 10.77 MWh; EOC Fire Station: 5.18 MWh; Water Treatment Plant: 12.29 MWh.

EV charging station data for January 2026:

73 sessions, 1116.08 kW used.

Kudos!



January 26 - 28, 2026

Subject: **Legislative Action Days**

Commissioner, City Manager and staff travelled to Tallahassee to meet with representatives.



Rep. Kim Berfield



Sen. Nick DiCeglie



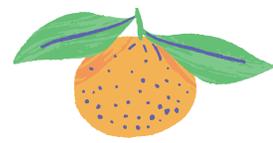
Sen. Ed Hooper



FDOT Secretary Hall



Kudos!



Sent: January 10, 2026

Subject: **Heartfelt Thanks to the Dunedin Fire Department Crew**

To Fire Chief Handoga and the Members of the Dunedin Fire Department Crew,

On Saturday, January 10, 2026, at 1106, the E60 crew responded to a call for service on Stirling Circle. On behalf of myself and my family, I am writing to express our **sincere appreciation and gratitude for the care and kindness** they showed my cousin, during a very stressful and frightening time. The professionalism, compassion, and calm presence meant more to our family than words can fully express.

As a Pediatric ER nurse, I give care to patients in numerous emergency situations, which comes naturally to me. Being on the receiving end with a family member is something you're never really prepared for.

From the moment the crew arrived, they treated my cousin with respect, patience, and genuine concern. What impressed me most was that, despite her medical history of metastatic disease, they didn't stray from their protocol. The crew delivered excellent medical care and offered reassurance and comfort to my cousin, which made an incredibly difficult situation a little easier to handle. It was clear that the crew truly cared, and that has made a lasting impression on me.

Dealing with emergencies daily is never easy, but knowing that people like you are out there, **ready to help with both skill and heart**, is incredibly comforting. Your dedication to serving the community is truly appreciated, and my family and I are deeply grateful for everything you do.

Please extend our sincere gratitude to the crew involved. Our family will always remember your kindness and the difference you made in her life and during those initial, crucial moments. Thank you so very much.

With heartfelt appreciation,

Jackie Christopher, BSN, RN, CPEN, Certified Healthcare Informatics

Responding crew: A/Lt. Keller, 
FF/PM Monsalve
FF/PM Mellin



Kudos!



Sent: January 16, 2026

Subject: **Improved Pickleball Lighting at Community Center**

Resident, Jill Curry, called to thank staff for replacing the old, dim lighting in the community center with bright, LED lighting more suitable for pickleball play.

Sent: January 30, 2026

Subject: **Kudos for the Community Center**

E EDNA STICKEL
9 reviews · 3 photos

★★★★★ 2 days ago **NEW**

Attended a baby shower here today
First time in this facility. I found it to be very beautiful and clean
Staff Alex and Paris were hospitable and friendly to the guests of the shower so much is the reason for my reviewing them and this facility 🍷 🍷 ...

👍 Like < Share

